

**PRO-TEC<sup>®</sup> is a registered brand of Global Welding LLC. Global Welding and PRO-TEC are used Interchangeably in the following Warranty Policy Document.**

### STATEMENT OF LIMITED WARRANTY

This Limited Warranty is subject to the terms and conditions stated within this document. Global Welding LLC, St. Louis, Missouri warrants to the original retail purchaser (called the **"Purchaser"**) that new PRO-TEC Welding equipment, PRO-TEC Cutting equipment and PRO-TEC Accessories (called the **"Goods"**) are free of defects in workmanship and material.

THIS WARRANTY IS EXPLICITLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY FOR PRODUCTS OR FITNESS FOR PURPOSE.

### WARRANTY PERIOD

Global Welding LLC shall honor warranty claims on warranted **Goods** listed within this document in the event of such a defect within the stated warranty time period. All warranty time periods start on the date of purchase of the **Goods** to the Purchaser, and not to exceed twelve months after the **Goods** are shipped to a North American distributor or eighteen months after the equipment is shipped to an International distributor. Please note that the information detailed in this Limited Warranty statement supersedes any prior published data produced by Global Welding LLC.

#### 1 Year Limited Warranty Period

PRO-TEC 100S Power Source

#### 3 Year Limited Warranty Period

PRO-TEC DC STICK SYSTEMS. (EXCLUDES 100S)  
PRO-TEC DC TIG SYSTEMS  
PRO-TEC ACDC TIG SYSTEMS  
PRO-TEC BATTERY WELDING SYSTEMS  
PRO-TEC MIG & MIG MULTI PROCESS SYSTEMS  
PRO-TEC PLASMA CUTTING SYSTEMS

**NOTE:** NOTE: PRO-TEC 100S Stick & Stick TIG Power Sources are limited to 1-year warranty.

To guarantee full coverage PRO-TEC systems need to be registered on the PRO-TEC WEB [www.protecwelding.com](http://www.protecwelding.com) under Product Registration.

#### 90 Days Limited Warranty Period

Electrode Lead; Ground Lead; TIG Torch; MIG Gun; Plasma Torch; Repair and Replacement Parts; Accessories; Regulator

#### No Warranty Period

Consumable Parts for TIG Torch; MIG Gun; Plasma Torch

### WARRANTY LIMITATIONS

1. No employee, agent, or representative of Global Welding LLC is authorized to change this warranty in any way or grant any other warranties.
2. GLOBAL WELDING LLC will not accept responsibility or liability for repairs made by a non-authorized service facility.

3. PRO-TEC liability under this Limited Warranty shall not exceed the original cost of the **Goods** to correct the defect of the **Goods**.
4. Global Welding LLC Will not be liable for incidental or consequential damages (such as loss of business, etc.) Caused by the defect or the time involved to correct the defect.
5. This written Limited Warranty is the only express Limited Warranty provided by Global Welding LLC with respect to the **Goods**.
6. This Limited Warranty gives the Purchaser specific legal rights. The Purchaser may also have other rights which may vary from country to country or state to state.
7. Any claim under this Limited Warranty must be made within the warranty period which commences on the date of purchase of the **Goods**.
8. To make a claim under the Limited Warranty please go to [www.protecwelding.com](http://www.protecwelding.com). Global Welding LLC reserves the right to request documented evidence of date of purchase. Claim notified via [www.protecwelding.com](http://www.protecwelding.com) is required within seven days of becoming aware of the basis thereof, and at its own expense returning the goods which are the subject of the claim to PRO-TEC or nominated Distributor/Accredited Service Provider.
9. PRO-TEC's Limited Warranty shall not apply if the **Goods** are:
  - a) Not within the warranty period as stated within this document.
  - b) Modified **Goods** by any other party other than an authorized PRO-TEC service facility.
  - c) Used for abnormal operations or operated beyond the specifications established in the Operating Manual.
  - d) Not stored or not installed in accordance with the Operating Manual and recognized standard industry practices.
  - e) Not cleaned or not maintained in accordance with the Operating Manual and recognized standard industry practices.
  - f) Not subject to misuse, neglect, alteration, or accidental damage.
  - g) Consumable components such as MIG guns, Plasma torches, TIG torches O-rings, fuses, filters or parts that fail due to normal wear.
  - h) Repaired with non-genuine PRO-TEC spare parts.
  - i) Obsolete **Goods** sold at auction, second-hand **Goods** and prototype **Goods**.

### CONTACT DETAILS

Email : [warranty@protecwelding.com](mailto:warranty@protecwelding.com)  
Web site: [www.protecwelding.com](http://www.protecwelding.com)